

1 - Default Help Desk - Help Desk Ticket

#566 - Please assist me

19/11/2017 13:37 - Maggie Helpdesk Operator

Status:	New	Start date:	18/09/2017
Priority:	Normal	Due date:	18/09/2017
Assignee:	Steve Helpdesk Dispatcher	% Done:	0%
Category:		Estimated time:	0.00 h
		Spent time:	0.00 h

Skill 1 required?:

Description

This ticket is created from within Easy Redmine. The customer has access into a specific project in the system with restricted permissions and was able to submit a ticket directly by creating a task.

History

#908 - 19/11/2017 13:37 - Manager Manager

- Author changed from Manager Manager to Maggie Helpdesk Operator

#909 - 19/11/2017 13:38 - Manager Manager

- Description updated

#918 - 19/11/2017 13:41 - Manager Manager

- Assignee set to Steve Helpdesk Dispatcher

#1078 - 19/11/2017 14:46 - Manager Manager

- Start date changed from 29/09/2015 to 30/09/2015

#1578 - 22/11/2017 15:48 - Manager Manager

- Due date changed from 27/02/2016 to 04/04/2016

- Start date changed from 27/02/2016 to 04/04/2016

- Estimated time set to 0.00 h