

# 1 - Default Help Desk - General troubleshooting

## #560 - Urgent!

19/11/2017 11:59 - Anonymous

<b>Status:</b>	To check	<b>Start date:</b>	18/09/2017
<b>Priority:</b>	High	<b>Due date:</b>	18/09/2017
<b>Assignee:</b>	Manager Manager	<b>% Done:</b>	0%
		<b>Estimated time:</b>	0.00 h
		<b>Spent time:</b>	0.00 h

**Skill 1 required?:**

### Description

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I have an serious problem.

Thankfully,

Loyal Customer

### History

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#### #911 - 19/11/2017 13:39 - Manager Manager

- Tracker changed from Help Desk Ticket to General troubleshooting

- Assignee changed from Steve Helpdesk Dispatcher to Manager Manager

#### #914 - 19/11/2017 13:39 - Manager Manager

- Status changed from New to To check

#### #1576 - 22/11/2017 15:48 - Manager Manager

- Due date changed from 26/02/2016 to 04/04/2016

- Start date changed from 26/02/2016 to 04/04/2016

- Estimated time set to 0.00 h