

VIP Clients - General troubleshooting

#465 - Normal Help Ticket

17/11/2017 18:48 - Maggie Helpdesk Operator

Status:	New	Start date:	27/09/2017
Priority:	Easy task	Due date:	29/09/2017
Assignee:		% Done:	0%
		Estimated time:	5.00 h
		Spent time:	0.00 h

Skill 1 required?:

Description

Normal Help Ticket

Budgets

Plan		Reality	
Incomes:	0.00 €	BAC (Budget at Completion):	0.00 €
Personnel costs:	0.00 €	Personnel costs:	0.00 €
Expenses:	0.00 €	Expenses:	0.00 €
Profit:	0.00 €	Profit:	0.00 €
		Spent time:	0.0 hrs.

History

#905 - 19/11/2017 13:30 - Manager Manager

- Tracker changed from Help Desk Ticket to General troubleshooting
- Assignee set to Peter Project Man

#1048 - 19/11/2017 13:35 - Manager Manager

- Estimated time set to 5.00 h

#1036 - 19/11/2017 13:42 - Dominka Helpdesk Coordinator

- Priority changed from Normal to Easy task

#1049 - 19/11/2017 13:45 - Manager Manager

- Start date changed from 13/09/2015 to 14/09/2015

#1050 - 19/11/2017 13:45 - Manager Manager

- Due date changed from 14/09/2015 to 16/09/2015

#1051 - 19/11/2017 13:46 - Manager Manager

- Due date changed from 16/09/2015 to 18/09/2015

#1557 - 22/11/2017 15:48 - Manager Manager

- Due date changed from 29/02/2016 to 15/04/2016
- Start date changed from 25/02/2016 to 13/04/2016

#5105 - 29/11/2017 13:11 - Dominka Helpdesk Coordinator

- Assignee changed from Peter Project Man to Dominka Helpdesk Coordinator

#5107 - 29/11/2017 13:13 - Dominka Helpdesk Coordinator

- Assignee deleted (Dominka Helpdesk Coordinator)

#5110 - 29/11/2017 13:14 - Dominka Helpdesk Coordinator

- Assignee set to *Dominka Helpdesk Coordinator*

#5112 - 29/11/2017 13:16 - Dominka Helpdesk Coordinator

- Assignee deleted (*Dominka Helpdesk Coordinator*)

#5114 - 29/11/2017 13:19 - Dominka Helpdesk Coordinator

- Assignee set to *Dominka Helpdesk Coordinator*

#5115 - 29/11/2017 13:22 - Dominka Helpdesk Coordinator

- Assignee deleted (*Dominka Helpdesk Coordinator*)