

Spent time

Date	User	Activity	Task	Spent time	Personnel costs (internal rate)	Billing (external rate)
1 - Default Help Desk (5 , 57.02%)						
04/11/2017	Alena Staffer	Work	none	12.00		
29/10/2017	Alena Staffer	Work	none	12.00		
28/10/2017	Alena Staffer	Work	none	12.00		
10/12/2017	Manager Manager	Work	#573 - Super serious bug	25.00		
30/11/2017	Manager Manager	Work	#573 - Super serious bug	8.00		
				69.00	0	0
New Help Desk Project (1 , 6.61%)						
30/11/2017	Manager Manager	Work	#618 - korong ondreje	8.00		
				8.00	0	0
VIP Clients (15 , 36.36%)						
30/11/2017	Manager Manager	Programming	#405 - Critical Ticket	8.00	320.00	400.00
31/10/2017	Steve Helpdesk Dispatcher	Work	none	4.00	160.00	320.00
11/12/2017	Peter Project Man	Work	#572 - Calculation issues	0.25	10.00	20.00
11/12/2017	Peter Project Man	Work	#557 - create image	0.25	10.00	20.00
08/11/2017	Manager Manager	Work	#222 - imprimantre	2.00	80.00	160.00
07/11/2017	Manager Manager	Work	#222 - imprimantre	2.00	80.00	160.00
06/11/2017	Manager Manager	Work	#222 - imprimantre	2.00	80.00	160.00
05/11/2017	Manager Manager	Work	#222 - imprimantre	2.00	80.00	160.00
20/11/2017	Manager Manager	Work	#400 - Log in does work	5.00	200.00	400.00
08/11/2017	Manager Manager	Work	#400 - Log in does work	1.00	40.00	80.00
06/11/2017	Manager Manager	Work	#400 - Log in does work	1.00	40.00	80.00
05/11/2017	Manager Manager	Work	#400 - Log in does work	1.00	40.00	80.00
04/11/2017	Manager Manager	Work	#400 - Log in does work	1.00	40.00	80.00
30/10/2017	Manager Manager	Work	#218 - test - please ignore	12.50	500.00	1,000.00
25/09/2017	Manager Manager	Work	#218 - test - please ignore	2.00	80.00	160.00
				44.00	1,760.00	3,280.00
Total:				121.00	1,760.00	3,280.00